

One Call Does It All
May 9th , 2007
CLC Report

1. Goals: We are really focused on one goal = Goal 4 – Access to essential services is seamless, barrier-free, affordable and welcoming. One Call Does It All
2. Our committee continues to work though it has had less participation recently. Including folks from 211, local resource staff, United Way, RSVP, older persons, and other disciplines.
3. We are developing a continuum of Information, Referral, Assistance, Case Management, and Follow Up that looks at phone, web, and hard copy resource information.
4. Linda Hill Blakely is providing co-facilitation and considerable research assistance.
5. ARCH development as the State Office on Aging initiates the federally mandated Aging and Disability Resource Centers which will offer specialized information referral and assistance. Our local Area Agency on Aging – Boulder County Aging Services will serve as our ARCH. We are working to insure the most effective use of 211 in conjunction with a specialized local data base supporting more staff support for case management at the local level. We have recently been developing systems of call movement and web based data responsibilities. We have also been looking at cost sharing among agencies and developing a budget. We have also been redefining the Elder Care Network. It's exciting ground breaking work and we invite you to join us.
6. Our next meeting is at the Louisville Senior Center on May 15th from 130 – 3.